



Rickey Dugger
Water & Wastewater
Superintendent

Anita Paluch
Water Secretary

Public Notice to Boil Water in Your Area

Due to a main line break and reduced distribution system pressure. The Texas Commission on Environmental Quality (TCEQ) has required our Water System, Permit No.1020004, to notify all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

Only for customers on Pine Circle and Pine Drive.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking and making ice should be boiled and cooled prior to use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes.

In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact Rickey Dugger at 903-668-2313 or 903-930-5900.

09/22/2026

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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Issue Boil Water Notice

Public Water System (PWS) name: CITY OF HALLSVILLEPWS ID: 1020004 Date of Incident/Violation: 09/22/2026Area Affected: ☐ Entire PWS ☐ Other Area: _____

Reason(s) issued: (indicate "☒" all applicable circumstances; 30 TAC 290.46 (q))

- ☒ Low distribution pressures (<20psi)
☐ Water outage
☐ *E. coli* or fecal positive microbiological sample(s)
☐ Failure to maintain adequate chlorine residuals
☐ Elevated finished water turbidities (Surface Water Treatment Rule)
☒ Line Break
☐ Other: _____

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM (perform one or more of the following):

- ☒ Furnish a copy of the Notice to radio and television stations serving the PWS service area
☐ Publish Notice in a local newspaper serving the PWS service area
☐ Direct delivery of Notice to customers
☒ Continuously post Notice in conspicuous places within affected PWS service area
☒ Electronic delivery or alert systems (e.g., reverse 911)

NONCOMMUNITY WATER SYSTEM (perform one or more of the following):

- ☐ Direct delivery of Notice to customers
☒ Continuously post Notice in conspicuous places within affected PWS service area
☐ Electronic delivery or alert systems (e.g., reverse 911)

In accordance with 30 TAC §290.122(g), all public water systems that are required to issue public notice to persons in accordance with 30 TAC §290.122, and that sell or otherwise provide drinking water to other public water systems (i.e., consecutive systems), shall provide public notice to the owner or operator of the consecutive systems.

☐ This PWS provides water to consecutive systems and those systems have been provided public notice.

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

NOTE: 30 TAC 290.46(q)(6)(F) requires the PWS to provide documentation to the Executive Director within 10 days.

Date of Delivery to Customers: 09/22/2026 Phone: 903-668-2313Certified by: (print name): Anita Paluch Title: Water SecretarySignature: Anita Paluch Date: 9/22/26

E-mail (PWSBWN@tceq.texas.gov) or mail a copy of this completed form, **AND** copies of the Boil Water Notice given to your customers to: TCEQ – Water Supply Division MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087